

Assistive Technology Tests

We recommend running at least a sample of eBooks through assistive technology in order to double check that everything works OK, and best if this is a range of the most commonly used tools that fulfill a range of functions. The minimum checks you complete should be checking that:

- the file opens
- the file displays properly in a way that's understandable
- everything within the file can be used with that technology

There are different types of assistive technology that are commonly in use and you should check through at least one example of each type.

Contrast, Colour and Font Changers

Try different settings using:

- Windows High Contrast mode
- Different browser's settings, such as Firefox and Chrome

Screen Readers

NVDA desktop screen reader and JAWS desktop screen reader are commonly used open source applications that you can download and test with. It's also recommended to check using mobile screen readers such as VoiceOver on iOS or TalkBack on Android. Complete the following tests using these technologies:

- Read every element and header
- Tab through every link
- Check every landmark, for example your footer and any navigation
- Check your use of Accessible Rich Internet Applications (ARIA)
- Check you can fill in any editable fields, for example writing and submitting a form

Screen Magnifiers

Use desktop features such as Windows Magnifier or mobile features such as Apple Zoom to check this. Complete the following checks using these features:

- Test up to at least 4 times magnification
- The spacing between elements, for example the gap between a form label and field
- That page elements display consistently on different page layouts - so someone who is zoomed in to a page can always find the search box, for example

- That users know when something happens outside the viewport - for example, with modals or error messages

Speech Recognition

Dragon speech recognition is a commonly used proprietary desktop screen reader that you can test with. It's also recommended to check using mobile speech recognition on iOS or Android. Complete the following tests using these technologies:

- Navigate to each feature using speech
- Activate every link, button, or interactive element, for example form controls or a media player using speech
- Enter text into any forms if applicable to your service using speech, say punctuation out loud and correct any spelling mistakes you make

Make sure you speak clearly, but naturally. You should also use a high quality headset rather than an in-built microphone in your local machine and make sure you're at a consistent distance from the microphone.

WebAim articles on:

[using JAWS to evaluate web accessibility](#)

[using NVDA to evaluate web accessibility](#)

[using VoiceOver to evaluate web accessibility](#)

UK Government advice:

<https://www.gov.uk/service-manual/technology/testing-with-assistive-technologies>

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